

Landlord & Tenant Duty to the Community

If a noise complaint is received by the University, the landlord will be contacted and asked to speak with the tenants. Contractually the landlord is obliged to address such complaints.

The university takes noise complaints and other disturbances very seriously and will visit and write to the students if such a complaint occurs, this does not release a landlord from their obligations to the community.

The university works closely with the local council, community groups and the police to try and ensure the students settle into the community well. We would ask landlords to work with us to achieve this aim.

The housing support team is here to offer advice and support to any landlord that maybe facing noise disturbance issues or other problems with students and will help to deal with these issues quickly.

It often helps to know where the students live so we can talk to them personally. With this in mind we have uploaded a contact sheet to our website and would ask that when you let your property that you complete this form and return it to us for our records.